

UPDATED CIRCULAR ON SAFE MANAGEMENT MEASURES REQUIRED FOR ATTRACTIONS

1. On 20 November 2021, the Multi-Ministry Taskforce (MTF) announced calibrated adjustments to Safe Management Measures (SMMs) for the Transition Phase. In line with this, the Singapore Tourism Board (“STB”) has updated the SMMs applicable to attractions.
2. The measures applicable to attractions include:
 - a. Zoning requirements for outdoor shows will be lifted. At these shows, the distance between the stage/performers and audiences can be reduced from 3m to 2m.
 - b. For work-related events, unmasking will be allowed for up to 10 people engaged in public speaking at any time, so long as each speaker remains standing or seated in a generally fixed position, maintains a distance of at least 1m from any other speaker (except where allowed for weddings and solemnisations), and maintains a distance of at least 2m from the audience while speaking unmasked.
 - c. Attractions may allow groups of up to 5 fully vaccinated¹ visitors to enter their premises. Unvaccinated children aged 12 years and below (i.e. born in 2009 or later) may be included within the group of up to 5 as long as all these children are from the same household².
 - d. Dining in at F&B premises can resume in groups of up to 5 fully vaccinated visitors. Unvaccinated children aged 12 years and below (i.e. born in 2009 or later) may be included within the group of up to 5 as long as all these children are from the same household.

From 1 December 2021

- e. Visitors who are medically ineligible for any of the vaccines offered under the National Vaccination Programme will be allowed to enter attractions and other premises where Vaccination-Differentiated Safe Management Measures (VDS) are required (e.g. F&B establishments). They will need to present either a hard copy memo³ issued by a General Practitioner (GP) clinic, public or private healthcare institution along with a government-issued photo identification card or their

¹ An individual is considered fully vaccinated if he/ she has been: a) fully vaccinated, i.e. has received the full regimen of Pfizer-BioNTech/Comirnaty, Moderna or WHO EUL vaccines, with an additional two weeks for the vaccine to be fully effective, b) fully recovered from COVID-19, or c) has obtained a negative result on a pre-event test taken in the past 24 hours before the expected end of the visit.

² If there is more than one unvaccinated child in the group, all the children must be from the same household. If there are other fully vaccinated individuals, they can be from different households as the child(ren). Additionally, for families from the same household that are larger than 5 pax, they can visit the attraction so long as they split into groups of 5 pax and ensure no inter-mingling between the groups.

³ To be certified as medically ineligible, individuals may visit a doctor familiar with their medical condition, or alternatively, any clinic or hospital to obtain a hardcopy doctor-certified memo.

TraceTogether App for entry into these premises. More details on the criteria for medical ineligibility can be found [here](#).

From 1 January 2022

- f. Only fully vaccinated, recovered, or medically ineligible individuals, or unvaccinated children aged 12 years and below will be allowed to enter attractions and other settings where VDS is implemented (e.g. F&B).
 - g. Attractions must only allow fully vaccinated⁴ staff/ vendors/ partners/ contractors to enter the attraction unless they have a negative Pre-Event Testing (PET)⁵ result. The PET negative results are valid for 24 hours and must cover the entire duration that staff/ vendors/ partners/ contractors are required to be present at the attraction. Employers are not obliged to bear the costs of PET for unvaccinated employees who are medically eligible.
3. Further changes may be made according to developments in the local situation.
 4. The information in this circular (which includes its annexes) supersedes that in previous circulars, advisories or statements.

SUBMISSION OF PROPOSAL FOR APPROVAL

5. Attractions⁶ tend to be higher-risk premises as they typically involve large numbers of people interacting with one another, often in enclosed spaces, and over prolonged periods. Prior to re-opening or an increase in capacity, attractions must submit their proposals to the Singapore Tourism Board (“STB”) for assessment. Attractions may resume operations only after receiving approval from MTI. Additionally, attractions that would like to increase operating capacity and/or increase the number of zones for outdoor shows can only do so after obtaining approval from MTI.
6. STB has provided guidance within this circular to help attractions develop their proposals and implement the necessary SMMs. The plans within these proposals will have to be tailored to the nature of operations in each attraction, and potential risk factors arising from aspects such as the attraction’s physical premises, environment, scale and typical visitor behaviour.
7. Attractions must also show in their proposals how they will address specified key outcomes related to reducing potential transmission risks and supporting contact tracing. Risk factors for attractions to consider include proximity between visitors, propensity for crowds to form, level of activity and number of high-touch surfaces.

⁴ An individual is considered fully vaccinated if he/ she has been: a) fully vaccinated, i.e. has received the full regimen of Pfizer-BioNTech/Comirnaty, Moderna or WHO EUL vaccines, with an additional two weeks for the vaccine to be fully effective, or b) fully recovered from COVID-19 within 270 days.

⁵ Unvaccinated staff may proceed to MOH-approved COVID-19 test providers for PET. Please refer to [MOH website](#) for more details.

⁶ This circular applies to gated Attractions (including pop-up attractions) with tourism value, which are required to submit their reopening/ opening proposals to STB for approval. Please refer to the list of approved attractions by STB at www.stb.gov.sg/content/stb/en/home-pages/approved-attractions.html.

8. Each attraction's proposal must show how the attraction will achieve all the following outcomes:

Outcomes
<p>A. Meet density requirements</p> <ul style="list-style-type: none"> Limit Capacity: Open at no more than 50% of operating capacity⁷. Attractions must submit their plans to show how they are able to implement the SMMs effectively and consistently. Exceptions to the 50% cap can be made on a case-by-case basis by MTI if the attraction can demonstrate that the risk is inherently mitigated by the nature of activities and the way visitors and staff interact at the attraction.
<p>B. Meet separation requirements</p> <ul style="list-style-type: none"> Implement at least 1m distancing between visitors (except between visitors from the same group) and between groups⁸. Ensure groups of visitors do not exceed 5 pax and there is no intermingling between groups. Implement checks on vaccination status of all visitors upon entry, and only allow group size of up to 5 pax of fully vaccinated visitors⁹ or, from 1 December 2021, medically ineligible visitors¹⁰ to enter their premises. Unvaccinated children aged 12 years and below may be included within the group of 5 as long as all these children are from the same household¹¹. From 1 January 2022, the concession for unvaccinated persons to perform PET in lieu of being fully vaccinated will be removed.
<p>C. Disperse crowds and prevent bunching</p>
<p>D. Facilitate contact tracing</p> <ul style="list-style-type: none"> Mandatory implementation of TraceTogether-only SafeEntry (SE) and capability for visitors and staff to use TraceTogether mobile application or TraceTogether token for SE check-in to enter the attraction. IDs can only be used under extenuating circumstances¹². Mandatory implementation of SafeEntry Gateway (SEGW) at all public-facing entrances and exits¹³.

⁷ Attractions eligible for SingapoRediscoverers Vouchers (SRV) redemption must manage the sales of their SRV products to keep within the attraction's approved capacity limit.

⁸ Where specific activities or zones within attractions are subjected to physical distancing requirements of more than 1m e.g. sports-related activities, the stricter requirement will apply.

⁹ An individual is considered fully vaccinated if he/ she has been: a) fully vaccinated, i.e. has received the full regimen of Pfizer-BioNTech/Comirnaty, Moderna or WHO EUL vaccines, with an additional two weeks for the vaccine to be fully effective, b) fully recovered from COVID-19, or c) has obtained a negative result on a pre-event test taken in the past 24 hours before the expected end of the visit.

¹⁰ Visitors who are medically ineligible for any of the vaccines offered under the National Vaccination Programme (NVP) can enter attractions and other premises where Vaccination-Differentiated Safe Management Measures (VDS) are required (e.g. F&B establishments).

¹¹ If there is more than one unvaccinated child in the group, all the children must be from the same household. If there are other fully vaccinated individuals, they can be from different households as the child(ren). Additionally, for families from the same household that are larger than 5 pax, they can visit the attraction so long as they split into groups of 5 pax and ensure no inter-mingling between the groups.

¹² For more information, please refer to the FAQ found on www.safeentry.gov.sg

¹³ The SafeEntry Gateway should only be deployed at public-facing entrances and exits (i.e. for customers and visitors), and not at non-public facing entrances and exits (e.g. staff entrances, loading/unloading bays).

E. Implement rigorous cleaning and disinfecting regimes, particularly for high touch elements

9. The proposals must also contain detailed plans addressing operational issues such as SMMs for visitors and workplaces, cleaning and sanitisation, contingency response (to handle unwell visitors, suspected/confirmed cases), and marketing and communications.
10. Please refer to the **Assessment Checklist: Requirements for Re-opening Proposal** in **Annex A** for the list of operational areas to be addressed and measures required for each area. While the majority of these requirements are drawn from the Control Orders¹⁴ and are summarised for the convenience of attractions, the Control Orders will prevail in case of any inconsistency. Attractions' proposals to resume operations or to increase their operating capacities must adhere to the Control Orders in order to be considered for re-opening or an increase in capacity.
11. Attractions should submit their proposals to STB_Attractions@stb.gov.sg. STB and MTI will take up to 14 working days to assess each proposal.
12. Attractions must be subjected to an inspection scheduled and conducted by STB as part of the assessment process.

ENFORCEMENT OF MEASURES

13. Government agencies will step up enforcement to ensure that businesses comply with the required SMMs. Under the COVID-19 (Temporary Measures) Act passed in Parliament on 7 April 2020, first-time offenders will face a fine of up to \$10,000, imprisonment of up to six months, or both. Repeat offenders will face a fine of up to \$20,000, imprisonment of up to twelve months, or both. Businesses that are not compliant may be ordered to cease business activities or close altogether. Under the Infectious Diseases (Mass Gathering Testing for Coronavirus Disease 2019) Regulations 2021, businesses that fail to comply with requirements thereunder will face a fine not exceeding \$10,000 and participants that fail to comply will face a fine not exceeding \$5,000 or to imprisonment for a term not exceeding 6 months or to both. Businesses that are not compliant may also be ineligible for government grants, loans, tax rebates and other assistance.
14. Attractions are required to adhere to the SMMs outlined in their submitted proposals on an ongoing basis during operations. For any enquiries, please contact STB_Attractions@stb.gov.sg

Annex A – Assessment Checklist: Requirements for Attractions Re-opening Proposal

¹⁴ In this paragraph, "Control Order" means the COVID-19 (Temporary Measures) (Control Order) Regulations 2020 and, where applicable, the COVID-19 (Temporary Measures) (Major Business Events — Control Order) Regulations 2021, the COVID-19 (Temporary Measures) (Performances and Other Activities — Control Order) Regulations 2020, and the Infectious Diseases (Mass Gathering Testing for Coronavirus Disease 2019) Regulations 2021.



SINGAPORE TOURISM BOARD

Updated as of 26 November 2021

ANNEX A

ASSESSMENT CHECKLIST: REQUIREMENTS FOR ATTRACTIONS RE-OPENING PROPOSAL

A. Preparing Facilities

Operational Area	Requirement
Attraction Set Up	<ol style="list-style-type: none"> 1. Develop and implement detailed physical layout plans, including reconfiguration of spaces if applicable, at entry and exit points to achieve safe circulation with at least 1m distancing between visitors who are not from the same group, ensuring groups do not have more than 5 pax, and with at least 1m separation between groups throughout the attraction 2. Clearly mark out queue lines with at least 1m safe distancing where queues are likely to form, including at F&B and retail outlets 3. Develop and implement signs reminding visitors to practice safe distancing and all other SMMs applicable to visitors (e.g. mask wearing, stay in groups of not more than 5 pax). 4. Close off components/ areas within the attraction where SMMs cannot be implemented 5. Implement contactless payment for all payment functions within the attraction (e.g. ticketing, F&B and retail outlets). 6. Install hygiene screens at human touch points (e.g. glass or plastic dividers/barriers at ticketing booths separating the ticket staff from visitors), if reasonably practicable 7. Set up one-way traffic flow for visitors to enter and exit the attraction, if reasonably practicable 8. Implement checks on vaccination status of all visitors upon entry, and only allow groups of up to 5 fully vaccinated visitors¹⁵ or, from 1 December 2021, medically ineligible visitors to enter the attraction. More details on the criteria for medical ineligibility can be found here. Unvaccinated children aged 12 years and below may be included within the group of 5 as long as all these children are from the same household¹⁶. From 1 January 2022, the concession for unvaccinated persons to perform PET in lieu of being fully vaccinated will be removed.
	<p><u>Rides, Shows and Tours (where applicable)</u></p> <ol style="list-style-type: none"> 1. Develop and implement detailed plans for attendance management, crowd control and cleaning frequency for rides and shows:

¹⁵An individual is considered fully vaccinated if he/ she has been: a) fully vaccinated, i.e. has received the full regimen of Pfizer-BioNTech/Comirnaty, Moderna or WHO EUL vaccines, with an additional two weeks for the vaccine to be fully effective, b) fully recovered from COVID-19, or c) has obtained a negative result on a pre-event test taken in the past 24 hours before the expected end of the visit.

¹⁶ If there is more than one child in the group, all the children must be from the same household. If there are other fully vaccinated individuals, they can be from different households as the child(ren). Additionally, for families from the same household that are larger than 5 pax, they can visit the attraction so as long they split into groups of 5 pax and ensure no inter-mingling between the groups.

	<ul style="list-style-type: none"> • Seating plan for rides and all seating within the attraction that are not within shows or live performances. Where seating is provided that is not fixed to the floor, ensure seats are spaced at least 1m apart. Where seating is provided that is fixed to the floor, demarcate alternate seats or seating spaces that should not be occupied unless the visitor is from the same group as those in the adjacent seats). • Seating plan for shows and live performances. Ensure groups are seated at least 1m apart • Entry queue management system with markers placed at least 1m apart throughout the attraction. • Cleaning protocols for rides and show equipment and surfaces <p>2. For indoor shows:</p> <ul style="list-style-type: none"> • Adhere to IMDA’s prevailing advisory for Cinemas¹⁷ for indoor screenings • The maximum capacity for indoor shows is up to 1,000 pax or the safe venue capacity with SMMs in place, whichever is lower. The number of unvaccinated children aged 12 years and below must not exceed 20% of the total audience size (rounded down to the nearest whole number). Unvaccinated children aged 12 years and below may be included within the group of 5 pax as long as the children are from the same household¹⁷ • Ensure at least 1m safe distancing between groups • F&B may be served in groups of up to 5 pax <p>3. For outdoor shows (e.g. animal shows):</p> <p><u>Capacity and Audience Separation</u></p> <ul style="list-style-type: none"> • The maximum capacity for outdoor shows is up to 1,000 pax if all individuals are fully vaccinated¹⁶, or the safe venue capacity with SMMs in place, whichever is lower. Within the total audience capacity, the number of unvaccinated children aged 12 years and below must not exceed 20% of the total audience size (rounded down to the nearest whole number). Unvaccinated children aged 12 years and below may be included within the group of 5 pax as long as the children are from the same household¹⁷ • Ensure at least 1m safe distancing between groups • Ensure at least 2m separation between the stage/performers and audience • Mandatory implementation of TraceTogether-only SafeEntry check-in, where TraceTogether mobile
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¹⁷ Refer to the latest advisory for cinemas from IMDA at www.imda.gov.sg/news-and-events/Media-Room/Media-Releases/2020/Advisories-on-COVID-19-Situation

	<p>application and TraceTogether Token can be used for SafeEntry check-in</p> <p>4. For live performances:</p> <ul style="list-style-type: none"> Adhere to NAC's prevailing advisory for Live Performances¹⁸, and any additional requirements imposed by MTI <p>5. For tours:</p> <ul style="list-style-type: none"> Adhere to STB's prevailing circular for Tours¹⁹ where relevant, and any additional requirements imposed by MTI. The maximum number of participants for conveyance tour is up to 50, with groups of no more than 5 pax within each such tour. The maximum number of participants for a non-conveyance tour remains at 20, with groups of no more than 5 pax within each such tour. <p>For avoidance of doubt, all participants of the activities listed above will have to be fully vaccinated. Unvaccinated children aged 12 years and under can be included in the activity within the group size limit as long as all these children are from the same household²⁰.</p>
	<p><u>Work-Related Events (where applicable)</u>²¹</p> <ol style="list-style-type: none"> Some work-related events have been allowed to resume at workplace premises and third-party venues. For non consumer-facing events²²: <ul style="list-style-type: none"> Such events organised by attractions are allowed to resume within the attractions' workplace premises Attractions can be hired as a function centre for the purpose of the event and attractions can accept corporate bookings from external parties for such work-related events Ensure all attendees are fully vaccinated²³ or, from 1 December 2021, medically ineligible, and the number of

¹⁸ Refer to the latest advisory for live performances from NAC at www.nac.gov.sg/whatwedo/support/sustaining-the-arts-during-covid-19/Arts-and-Culture-Sector-Advisories.html#ResumptionofLivePerformances

¹⁹ Refer to the latest circular for tours from STB at www.stb.gov.sg/content/stb/en/home-pages/advisory-for-tours.html

²⁰ If there is more than one unvaccinated child in the group, all the children must be from the same household. If there are other fully vaccinated individuals, they can be from different households as the child(ren). Additionally, for families from the same household that are larger than 5 pax, they can visit the attraction so long as they split into groups of 5 pax and ensure no inter-mingling between the groups.

²¹ Refer to STB's compilation of Frequently Asked Questions (FAQ) on permissible events at www.stb.gov.sg/content/stb/en/home-pages/faq-on-covid-19.html#BusinessEvents

²² Defined as business-oriented events within workplace premises which primarily involve employees or stakeholders (e.g. conferences, seminars, corporate retreats, staff training sessions, Annual General Meetings and Extraordinary General Meetings).

²³ An individual is considered fully vaccinated if he/ she has been: a) fully vaccinated, i.e. has received the full regimen of Pfizer-BioNTech/Comirnaty, Moderna or WHO EUL vaccines, with an additional two weeks for the vaccine to be fully effective, b) fully recovered from COVID-19, or c) has obtained a negative result on a pre-event test taken in the past 24 hours before the expected end of the visit.

	<p>unvaccinated children aged 12 years and below, if any, is capped at 20% of the actual event size.</p> <ul style="list-style-type: none"> • Attractions are to ensure the event has a maximum capacity of 50 pax or the safe venue capacity with SMMs in place, whichever is lower. Such events exceeding 50 participants will not be allowed in attractions. • Ensure at least 1m spacing at all times between individuals • Unmasking is allowed for up to 10 people engaged in public speaking at any time, so long as each speaker remains standing or seated in a generally fixed position, maintains a distance of at least 1m from any other speaker (except where allowed for weddings and solemnisations), and maintains a distance of at least 2m from the audience while speaking unmasked • Adhere to ESG’s prevailing advisory for F&B²⁴ where F&B is served and consumed at the event <p>3. For consumer-facing events²⁵:</p> <ul style="list-style-type: none"> • Such events organised by attractions within their own premises are subject to the prevailing operating capacity that attractions are allowed to operate at or the safe venue capacity with SMMs in place, whichever is lower • Events organised by external parties (where the attraction now function as a third party venue) are subject to a cap of 50 persons (excluding the establishment’s service staff) or the safe venue capacity with SMMs in place, whichever is lower • Ensure all attendees are fully vaccinated²⁶ or, from 1 December 2021, medically ineligible. The number of unvaccinated children aged 12 years and below, if any, is capped at 20% of the actual event size. • Unmasking is allowed for up to 10 people engaged in public speaking at any time, so long as each speaker remains standing or seated in a generally fixed position, maintains a distance of at least 1m from any other speaker (except where allowed for weddings and solemnisations), and maintains a distance of at least 2m from the audience while speaking unmasked. • Ensure at least 1m spacing at all times between groups of not more than 5 pax • Adhere to ESG’s prevailing advisory for F&B²⁷ where F&B is served and consumed at the event.
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²⁴ Refer to the latest advisory for F&B from ESG at <https://www.enterprisesg.gov.sg/media-centre/media-releases?page=1>

²⁵ Examples include product launches, marketing & branding events, roadshows, fairs, consumer activations, and exhibitions.

²⁶ An individual is considered fully vaccinated if he/ she has been: a) fully vaccinated, i.e. has received the full regimen of Pfizer-BioNTech/Comirnaty, Moderna or WHO EUL vaccines, with an additional two weeks for the vaccine to be fully effective, b) fully recovered from COVID-19, or c) has obtained a negative result on a pre-event test taken in the past 24 hours before the expected end of the visit.



Operating Capacity	<ol style="list-style-type: none"> 1. Operate at no more than 50% of total capacity at any one time, until otherwise approved by MTI, and show how the maximum capacity of attraction is derived 2. Implement solutions to monitor, control and enforce the operating capacity (e.g. manual counting, automated people counting or tracking systems)
Management of Proximity and Touched Surfaces	<ol style="list-style-type: none"> 1. Ensure that physical interaction between visitors and staff (including volunteers) is minimised where reasonably practicable 2. Eliminate or else minimise sharing of equipment and tools 3. Provide easily accessible and free-to-use disinfecting agents like hand sanitisers, disinfecting sprays and wipes at high-touch areas

B. Managing Arrival

Operational Area	Requirement
Health Checks and Contact Tracing	<ol style="list-style-type: none"> 1. Implement TraceTogether-only SafeEntry (SE) and capability for visitors and all personnel (including staff and contractors) to use TraceTogether mobile application or TraceTogether token for SE check-in to enter the attraction. IDs can only be used under extenuating circumstances²⁷. 2. Implement SEGW at all public-facing entrances and exits²⁸.
Managing Entry	<ol style="list-style-type: none"> 1. Develop and implement detailed plan to manage entry and exit (e.g. timed entry or pre-booking of sessions). On-site or walk-in ticketing is not allowed for first 2 weeks from the date that the attraction first resumes operations 2. Ensure all staff wear masks and any other necessary personal protective equipment (PPE) at all times, except during activities which require masks to be removed 3. Only allow groups of up to 5 fully vaccinated²⁹ or, from 1 December 2021, medically ineligible visitors to enter the attraction³⁰. Unvaccinated children aged 12 years and below may be included within the group of 5 as long as all these children are from the same household³¹.

²⁷ For more information, please refer to the FAQs found on www.safeentry.gov.sg.

²⁸ The SafeEntry Gateway should only be deployed at public-facing entrances and exits (i.e. for customers and visitors), and not at non-public facing entrances and exits (e.g. staff entrances, loading/unloading bays).

²⁹ An individual is considered fully vaccinated if he/ she has been: a) fully vaccinated, i.e. has received the full regimen of Pfizer-BioNTech/Comirnaty, Moderna or WHO EUL vaccines, with an additional two weeks for the vaccine to be fully effective, b) fully recovered from COVID-19, or c) has obtained a negative result on a pre-empt test taken in the past 24 hours before the expected end of the visit.

³⁰ The requirement for visitors to be fully vaccinated does not include job applicants, contractors delivering good or providing services, SDAs and enforcement officers, emergency services or officials acting for the Court or public bodies.

³¹ If there is more than one unvaccinated child in the group, all the children must be from the same household. If there are other fully vaccinated individuals, they can be from different households as the child(ren). Additionally, for families from the same household that are larger than 5 pax, they can visit the attraction so long as they split into groups of 5 pax and ensure no inter-mingling between the groups.



	<ol style="list-style-type: none"> 4. From 1 January 2022, only fully vaccinated, recovered, or medically ineligible individuals, or children aged 12 years and below will be allowed to enter attractions and other settings (e.g. F&B) where VDS is implemented. 5. Ensure, where reasonably practical, that all visitors wear masks for the duration of their visit. 6. Demonstrate and set-up checks on vaccination status of all visitors upon entry <ul style="list-style-type: none"> • Attractions must verify that each visitor fulfils the eligibility requirements before SafeEntry check-in and allowing the group to enter into their premises. For the full list of acceptable documents regarding eligibility checks, please refer to this link. This could include appointing at least one staff (e.g. supervisor or front-of-house staff) to conduct the verification checks on the vaccination status of each visitor and using the SafeEntry (Business) App to facilitate entry eligibility checks for both TraceTogether App and Token users. The SafeEntry Gateway Box cannot be used to facilitate these checks. • Attractions must ensure that signs are displayed prominently during opening hours at every exit and entry point(s) of the Attraction (including emergency exits) specifying that access to the Attraction is restricted to fully vaccinated visitors and unvaccinated children aged 12 years and below, and that entry into or remaining in the Attraction during opening hours without being fully vaccinated or a child aged 12 years and below is an offence. • For more details on the requirements of Vaccination-differentiated SMMs, please refer to this link
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C. In-Attraction Plans

Operational Area	Requirement
Managing Crowds	<ol style="list-style-type: none"> 1. Take reasonable steps to ensure that there is a distance of at least 1m between individuals not from the same group of 5 pax (whether visitors or staff) 2. Identify hotspots for potential bunching and implement a control mechanism to prevent/disperse crowds (e.g. frequent reminders over public announcement system, staff to manually disperse crowds, provide visual markers for safe distancing) 3. Implement one-way traffic flow, if reasonably practicable

	<ol style="list-style-type: none"> 4. Demonstrate that set-up and operations protocol for F&B and retail outlets adhere to prevailing SMM advisories by ESG³² and implement them. 5. Demonstrate that set-up and operations protocol for indoor high-intensity activities adhere to prevailing SMM advisories by Sport Singapore³³ and implement them.
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D. Infection Control

Operational Area	Requirement
Cleaning and Sanitisation	<ol style="list-style-type: none"> 1. Adhere to the sanitisation and hygiene advisories disseminated by the National Environmental Agency (NEA)³⁴ and SG Clean sanitisation and hygiene measures 2. Adhere to the guidance note from NEA on improving ventilation and indoor air quality in buildings³⁵ 3. Develop and implement a detailed cleaning/disinfecting plan and schedule, with increased cleaning frequencies for common areas (e.g. toilets) and high touch surfaces (e.g. lift buttons, interactive kiosks and turnstiles) 4. Demonstrate how all equipment (e.g. audio guides, VR headsets, harnesses, seats in rides/ shows) used by multiple visitors is cleaned and disinfected after use and implement these 5. Encourage staff and visitors to wash hands regularly

³² Refer to the latest advisories for F&B and Retail establishments from Enterprise Singapore (ESG) at www.enterprisesg.gov.sg/media-centre/media-releases?page=1

³³ Refer to the latest advisories for sports facilities and activities from Sport Singapore at www.sportsingapore.gov.sg/Newsroom/Media-Releases/2021/August/Safe-Management-Measures-for-Sport-and-Physical-Exercise,-a-Activity.

³⁴ Refer to latest advisory from NEA at www.nea.gov.sg/our-services/public-cleanliness/environmental-cleaning-guidelines

³⁵ Refer to the guidance note from NEA at www.nea.gov.sg/our-services/public-cleanliness/environmental-cleaning-guidelines/advisories/guidance-on-improving-ventilation-and-indoor-air-quality-in-buildings-amid-the-covid-19-situation

Response Plan for Infected Cases	<ol style="list-style-type: none"> 1. Develop and implement detailed procedures on handling visitors that are febrile, or appear to be coughing, sneezing, breathless or having a runny nose 2. Identify and allocate holding area(s) to isolate such visitors where they are unable to immediately leave the attraction 3. Develop and implement detailed procedures to handle uncompliant or uncooperative visitors (e.g. visitors without masks, unwell visitors who insist on entry, visitors who refuse to comply with health checks and/or contact tracing), including refusal of entry 4. Develop and implement detailed procedures to handle confirmed COVID-19 cases within the attraction (e.g. close off affected sections/ areas, ensure thorough cleaning and disinfection before re-opening, coordinate communications with relevant authorities, alert public) 5. Ensure staff are familiar with the procedures and appropriately equipped with PPE to wear to handle unwell and/or uncooperative visitors and require the staff to wear PPE
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E. Safe Workplace

Operational Area	Requirement
Workplace and Manpower	<ol style="list-style-type: none"> 1. Comply with MOM's prevailing requirements for SMMs at workplaces³⁶, including but not limited to: <ul style="list-style-type: none"> • Implement a detailed monitoring plan and appoint a Safe Management Officer (SMO) to assist with implementation and compliance of all SMMs at workplace and attraction premises • Indicate number of staff and contractors on site, and their job functions • Implement safe distancing (e.g. reconfiguration of workspaces), reduce physical interactions (e.g. staggered work and lunch hours) and touch points (e.g. common laptop/ iPad); and business continuity plan (e.g. team A/B arrangement if practicable). • Provide masks and any other appropriate PPE to all staff. • Ensure staff are kept updated on the latest measures and SOPs. • Social gatherings and social events at workplaces are not allowed. • Attractions must require all staff who are able to work from home (WFH) to do so. Please refer to MOM's advisory on workplace SMMs³⁷ for more details.

³⁶ Refer to MOM's complete and latest list at www.mom.gov.sg/covid-19/requirements-for-safe-management-measures

³⁷ Please see <https://www.mom.gov.sg/covid-19/requirements-for-safe-management-measures>



	<ul style="list-style-type: none"> • From 1 January 2022, attractions must only allow fully vaccinated³⁸ staff/ vendors/ partners/ contractors to enter the attraction unless they have a negative Pre-Event Testing (PET)³⁹ result. The PET negative results are valid for 24 hours and must cover the entire duration that staff/ vendors/ partners/ contractors are required to be present at the attraction. Employers are not obliged to bear the costs of PET for unvaccinated employees who are medically eligible. <ol style="list-style-type: none"> 2. Ensure that staff check-in to their workplaces using TT-only SE. Attraction staff, vendors and partners entering the attraction as a workplace (e.g. delivering goods or services, attending meetings) are exempted from vaccination status checks. From 1 January 2022, conduct the verification checks on the vaccination status of each staff/ vendor/ partner/ contractor entering the workplace and using the SafeEntry (Business) App to facilitate entry eligibility checks for both TraceTogether App and Token users. The SafeEntry Gateway Box cannot be used to facilitate these checks. 3. Alert STB of all COVID-19 positive cases within 24 hours of detection. 4. Fast and Easy Testing⁴⁰ (“FET”) not less than once every 7 days is mandatory for all staff regardless of vaccination status working in higher-risk settings, such as F&B establishments⁴¹ and sports facilities⁴², as well as for essential workers carrying out critical functions on-site even when attractions operations are suspended (e.g. maintenance, security, care services for wildlife/ marine life/ plant life). The Government will subsidise all tests under the FET RRT regime, for both vaccinated and unvaccinated staff, until the end of 2021. 5. From 1 October to 31 December 2021, all staff interacting with customers in higher-risk settings, including at F&B establishments and sports facilities, are subject to the “Vaccinate or Regular Test” (VoRT) regime. Unvaccinated staff, including both medically eligible and medically ineligible individuals, must be tested with an ART kit not less than twice every 7 days. The once per week FET RRT done will count towards the twice per week testing requirements under the VoRT regime (i.e.
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³⁸ An individual is considered fully vaccinated if he/ she has been: a) fully vaccinated, i.e. has received the full regimen of Pfizer-BioNTech/Comirnaty, Moderna or WHO EUL vaccines, with an additional two weeks for the vaccine to be fully effective, or b) fully recovered from COVID-19 within 270 days.

³⁹ Unvaccinated may proceed to MOH-approved COVID-19 test providers for PET. Please refer to [MOH website](#).

⁴⁰ Please see www.enterprisesg.gov.sg/covid-19/fast-and-easy-testing

⁴¹ This covers all full time and part time employees, as well as third party contracted staff (e.g. cleaners). For more information, please refer to this link: [https://www.sfa.gov.sg/covid-19/mandatory-fast-and-easy-testing-\(fet\)-regime-for-all-outlet-employees-at-dine-in-f-b-establishments](https://www.sfa.gov.sg/covid-19/mandatory-fast-and-easy-testing-(fet)-regime-for-all-outlet-employees-at-dine-in-f-b-establishments)

⁴² This covers all full time and part time employees at the same premise, such as administrative staff and cleaners, who are masked and do not interact with the unmasked guests. For more information, please refer to this link: [SportSG | \(Updated 7 October 2021\) Safe Management Measures for Sport and Physical Exercise and Activity During Stabilisation Period \(sportsingapore.gov.sg\)](http://SportSG | (Updated 7 October 2021) Safe Management Measures for Sport and Physical Exercise and Activity During Stabilisation Period (sportsingapore.gov.sg))

	<p>unvaccinated staff must be tested a total of two times a week). The Government will subsidise VoRT tests for the small group of individuals who are medically ineligible for vaccines.</p> <p>6. Attractions are highly encouraged to roll out a voluntary time-bound Rostered Routine Testing (RRT) for all staff who are required to return to office or site at least once a week, for work purposes, and <u>not currently on mandatory</u> FET RRT. The government will provide participating attractions with 8 ART kits per staff, for weekly testing over a two-month period. These tests can be administered by the individuals themselves at home, or at the work premises. Participating attractions should put in place a process to ensure that the tests are done properly, and appropriate follow-up protocols are adhered to. Attractions that apply for the ART kits are required to submit their ART results via this link at the end of each month's testing cycle. More details can be found at the GoBusiness website⁴³.</p>
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F. Marketing and Communications

Operational Area	Requirement
<p>Marketing and Communications</p>	<p>1. Develop and implement a communications plan to engage visitors on reopening</p> <ul style="list-style-type: none"> • Plans should clearly communicate and explain precautions that attraction has put in place, new measures that visitors are to comply with (e.g. pre-booking of tickets, 1m safe distancing, use of SafeEntry) to build consumer confidence, and encourage visitors to practice personal responsibility and hygiene. • Attraction must remind all visitors, where reasonably practical, that they are required to wear masks, maintain 1m safe distancing and stay in groups of not more than 5 pax in order to enter, and throughout the duration of the visit.

~ END ~

⁴³Please see <https://go.gov.sg/time-limited-rrt-art>